sandi@konkrethaus.com.au

From: Do Not Reply - VRN Triage <no.reply.vrn1@homeaffairs.gov.au>
Sent: Wednesday, May 24, 2023 11:51 AM
To: sandi@konkrethaus.com.au
Subject: VEVO Request for Reference Number Form - HA-480520230520021053532 [SEC=OFFICIAL]

OFFICIAL

The Department of Home Affairs has received your enquiry via the VEVO Request for Reference Number Form. Your visa grant number is provided below:

Visa Grant Number: 1510110071692

You can use your visa grant number and travel document number to access your visa details in VEVO.

Use VEVO to email information about your visa conditions to another person or organisation, such as an employer, a landlord, for a police check or the government of a country you would like to visit. For further information on VEVO please visit the department's website: www.homeaffairs.gov.au/vevo

Note for New Zealand passport holders: New Zealand citizens that are frequent travellers to Australia can call our service centre and request a VEVO password to be created. This will save you needing to request your grant number on each arrival into Australia.

For German passport holders: German passports have an extra digit, known as a 'check digit' recorded in the Machine Readable Zone bottom left corner of the passport. If you receive an error when you complete your VEVO check, please redo your check and enter the passport number including the check digit.

Please note; we will only respond to emails that relate to VEVO. We are unable to respond to other enquiries.

For information on all visas or processing enquiries please refer to the department website.
https://www.homeaffairs.gov.au/trav/visa/appl

Kind regards

Jeanette
VEVO Support Team
Department of Home Affairs

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